



# Business Account Application

Account #

New Install     Reconnect     Transfer of Ownership

## Business Application Information

Sole Proprietor	Partnership	Corporation	Subsidiary	Government Agency	Other
Business/ Company Name:			Federal Tax Identification Number:		
Owner/Principal Name:			Title:		
Street Address:			City:	State:	Zip+4:
Billing Address:			City:	State:	Zip+4:
Contact Number:			Email Address:		
Government Issued ID Number:			Attach Copy		

Do you or any person at this business require special equipment?    Yes    No

## Account Authorization

To authenticate the **Account Owner/Principal and/or Additional Authorized Users** over the telephone, on behalf of your organization, we require a **Master Account Password**. Please create an **8 to 15 character alpha - numeric password** that we may use to verify identity.

**Master Account Password:** \_\_\_\_\_

## Additional Authorized Users

Federal privacy law requires that all Sierra Tel employees verify a business representative's identity before they are able to discuss account detail, share balance detail, or make changes to a business account. When an Additional Authorized User from the list below inquires about an account, we will always require the Master Account Password.

In addition to the Owner/Principal the following named person(s) is/are authorized, on behalf of the company, to execute any service change request or obtain any information related to this account. Note: Only the **Owner/Principal** listed on an account are entitled to sign-over ownership of an account to another party or terminate services.

Authorized User 1:	Contact Number:	Email Address:
Authorized User 2:	Contact Number:	Email Address:
Authorized User 3:	Contact Number:	Email Address:



# Business Telephone Line Service Request

## BUSINESS SERVICES INTEREST

Number of Standard Telephone Line(s)	PRI/ DID/ ETS/ Other	Remote Call Forward
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## DIRECTORY PUBLISHING

I wish to Publish this telephone number in the print Directory & 411 (Directory Assistance)  I wish to be Non-Published

List my city \_\_\_\_\_ List my street address \_\_\_\_\_

Name (As it will appear in the Directory) \_\_\_\_\_ Yellow Page Main Class Heading \_\_\_\_\_

<p><b>The following telephone features are free of charge at time of install. Select blocking features below.</b></p> <p>Incoming Collect Calls</p> <p>Incoming 3rd Party Billing Calls</p> <p>900 Numbers</p> <p>International Calls</p> <p>Name and Telephone Number on Outgoing Calls</p>	<p><b>Optional Features</b> <a href="#">See Price List</a></p> <p>Inside Wire Maintenance Plan</p> <p>Show Incoming Caller ID</p> <p>Privacy Package</p> <hr/> <p><b>Included at no additional charge upon request</b></p> <p>Economy Voice Mail</p> <p>Call Waiting</p> <p>Call Forwarding</p>
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## LONG DISTANCE PROVIDER - PIC (Preferred Interexchange Carrier)

I designate Sierra Telephone Long Distance to act as my agent for Preferred Carrier

Other Carrier \_\_\_\_\_

CARRIER NAME	PIC	CARRIER NAME	LPIC
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**Before you will be able to use your new long distance provider, you must contact them to establish an account.**

I decline to select a preferred long distance carrier at this time. I understand that current setup charges will apply if I select a long distance carrier at a later date.

## HOW TO AVOID BEING SLAMMED (PIC FREEZE)

Slamming illegally changes your long distance carrier without your authorization. In order to avoid having your long distance carrier changed without your consent, Sierra Telephone can establish a Preferred Interexchange Carrier (PIC) freeze on your account. A PIC freeze prevents a change in your long distance carrier selections without your express written or verified authorization. This service is provided at no cost to you and you may remove it at any time.

I request Sierra Telephone to place a PIC freeze on my account so that my choice of long distance carrier (Intralata Toll and Interlata Toll) cannot be changed without my consent.

Initial \_\_\_\_\_

## ROBOCALL PREVENTION

I certify that I will not use Sierra Tel services to originate illegal traffic and understand that doing so may result in the termination of services.

Initial \_\_\_\_\_



# Internet Service Request

## INTERNET PLANS & PRICING

<p><b>Pricing does not include the cost of a telephone line.</b></p> <p><b>Pricing does not include taxes and surcharges.</b></p> <p><b>Service availability and Internet speed will depend on location.</b></p> <p><b>All Internet services are subject to a one-time \$75.00 setup charge.</b></p> <p><b>A modem/router is required to utilize the service. Monthly modem rental is \$5.95.</b></p>	Plans	Download Speed	Upload Speed	Internet	Data Only
	Bronze	8 Mbps	800 Kbps	\$49.95 per month	\$69.95 per month
	Silver	12 Mbps	2 Mbps	\$59.95 per month	\$79.95 per month
	Gold	20 Mbps	2 Mbps	\$69.95 per month	\$89.95 per month
	Platinum	25 Mbps	5 Mbps	\$79.95 per month	\$99.95 per month
	Ultra	50 Mbps	25 Mbps	\$89.95 per month	\$114.95 per month
	Maxx	100 Mbps	50 Mbps	\$129.95 per month	\$154.95 per month
	Maxx 200	200 Mbps	100 Mbps	\$199.95 per month	\$224.95 per month
	Maxx 500	500 Mbps	100 Mbps	\$449.95 per month	\$474.95 per month
Maxx 800	800 Mbps	100 Mbps	\$749.95 per month	\$774.95 per month	
<p>For additional High Speed/Hotel Plan availability and pricing, please visit our website: <a href="http://www.sierratel.com">www.sierratel.com</a> or call our office at 877-658-4611</p>					

## INTERNET PLAN CHOICE

Internet Plan Choice: \_\_\_\_\_

**Whole Home Wi-Fi** is an additional service that extends the Wi-Fi signal to all areas of the home.

\$10.00 Per month - First two mesh network units.  
 \$ 5.00 Per month - Each additional mesh network unit.  
 \$99.00 One-Time Setup Charge

## Sierra Tel Payment Policy (Sierra Telephone currently provides third-party billing and collection for its affiliates only)

You are responsible for payment of authorized charges on your bill. Your payment is DUE when you receive your bill and becomes DELINQUENT TWENTY-TWO (22) calendar days thereafter. Failure to pay charges for basic flat rate single line service charges, as defined in California Public Utilities Commission Decision 96-10-066, Appendix B, page 5, including all mandated surcharges and taxes (i.e. the charges designated with an \* on your telephone bill) may result in a disconnection of telephone service. Other services, such as the ability to make toll calls, may be restricted if not paid. Optional services may be discontinued. Other action to collect unpaid accounts may also be taken. If your service is disconnected for non-payment, you must pay the delinquent amount plus a 1.5% late fee and a charge to reconnect your service. You may also be required to pay a deposit. This contract shall at all times be subject to such changes or modifications by the California Public Utilities Commission as said Commission may, from time to time, direct in the exercise of its jurisdiction.

**Telephone Reconnection Charge: \$23.37**

**Internet Reconnection Charge: \$25.00**

By using the Internet service, you agree to the terms of service located at our website: <https://www.sierratel.com/internet/internet-terms-conditions/>. You may also request a paper copy of these terms of service.

**PRIVACY DISCLOSURE**

Sierra Tel is committed to protecting your privacy, and we want to take this opportunity to inform you about your rights and options with respect to your account information. Your account contains basic personal information, such as your name, address, and telephone number, as well as information about your calling patterns, services and features. Some of this information is referred to as Customer Proprietary Network Information, or CPNI. Sierra Tel is bound by federal and state law to protect your account information, and we manage your account to ensure its security so that your information remains confidential. Furthermore, if your telephone number has been designated as unpublished and unlisted, Sierra Tel will remain committed to protecting the confidentiality of your telephone number and ensures that your telephone number will not be disclosed to unaffiliated third parties or listed in telephone directories.

In order to promote and market new and/or existing products, services and product packages to you, we would like to share your account information, including information protected under federal and state law, with our Sierra Tel corporate family of affiliates. This proposed sharing of account information will not reduce any of the protections applied to your account to prevent that information from disclosure to unaffiliated third parties. You have a right to restrict disclosure of your account information, and you are under no obligation to consent to this proposed sharing. However, if you choose to not give your consent, we will be unable to use your information to offer you new products and services, such as bundled opportunities. Please note that your consent to allow sharing of your account information with our affiliates will remain valid until you express a desire to restrict such disclosure. You may change your decision at any time by contacting Sierra Tel. Sierra Tel's privacy policies are set forth in detail in the Subscriber Privacy Policy and the Website Privacy Policy & Terms of Use, both of which are available on Sierra Tel's website. For more information on Sierra Tel's privacy policies or to exercise any of your rights relating to these policies, please contact us by calling toll-free at 1-877-658-4611, e-mailing us at [privacy@sierratel.net](mailto:privacy@sierratel.net), or sending any correspondence to Sierra Tel, Attention: Customer Care Manager, P.O. Box 219, Oakhurst, CA 93644.

May Sierra Tel share your account information with its affiliates for the purpose of offering you services, such as bundles, and information about affiliate products and services?

Allow Sharing

Don't Allow Sharing

The person signing this Agreement represents and warrants that he or she is duly authorized and has legal capacity to execute and deliver this Agreement. By signing below, this party is certifying that all information provided is true and correct, and that the business organization intends to be bound by this Agreement and all Payment Policy terms.

**Account Owner/Principal Signature:** \_\_\_\_\_

**Printed Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

Email these forms to:  
[customercare@sierratel.com](mailto:customercare@sierratel.com)

Telephone Services	Monthly
Lifeline Service Rate (Must Apply & Qualify)**	\$ 5.85 - 7.85
Enhanced Lifeline Service Rate (Must Apply & Qualify)**	\$ -
Residential Per Line Rate	\$ 26.50
Business Per Line Rate	\$ 43.25

### Voice Mail Plus Package\*\*\*

Economy Voice Mailbox  
Call Waiting  
Call Forwarding

Long Distance Service	Monthly
Sierra Tel Long Distance 1 Rate Plan .10/per minute	\$ -
STLD Unlimited Nationwide Long Distance	\$ 14.95

Custom Calling Packages*	Monthly
Residential or Business Custom Calling Package8	\$ 5.86
Residential Caller ID Package3	\$ 10.06
Residential Advanced Calling Package8	\$ 12.96
Residential Advanced Calling Package30	\$ 13.58
Business Caller ID Package3	\$ 12.35
Business Advanced Calling Package8	\$ 16.98
Business Advanced Calling Package30	\$ 17.90

Privacy Packages*	Monthly
Residential or Business Privacy Package	\$ 10.49
Residential or Business Privacy Plus Package	\$ 16.30
Residential Privacy Savings Package	\$ 17.90
Business Privacy Savings Package	\$ 21.61

Calling Services/Features	Monthly
Three-Way Calling	\$ 4.63
Speed Call 8	\$ 3.40
Residential or Business Caller ID	\$ 8.02
Residential or Business Call Trace	\$ 4.90
Residential Call Return	\$ 4.20
Residential Repeat Dialing	\$ 4.20
Business Call Return	\$ 6.05
Business Repeat Dialing	\$ 6.05

- \* Please ask your Customer Care Associate which calling features are included in these packages.
- \*\* Please ask your Customer Care Associate for details regarding this service.
- \*\*\* Included with Residential or Business Telephone Service at no additional charge upon request.

Voice Mail Services	Monthly
Voice Mail Announcement	\$ 6.95
Standalone Voice Mail Announcement	\$ 6.95
Standalone Economy Voice Mail	\$ 3.95
Select Voice Mail	\$ 3.95
Standalone Select Voice Mail	\$ 9.95
Voice Mail Tree	\$ 9.95
Standalone Voice Mail Tree	\$ 4.95
Economy Plus Voice Mail	\$ 3.95
Standalone Economy Plus	\$ 3.95

<b>Miscellaneous Services</b>	Monthly
Inside Wire Maintenance	\$ 2.37
Residential - Directory Additional Listing	\$ 0.75
Business - Directory Additional Listing	\$ 1.00
Residential or Business - Directory Joint User Listing	\$ 4.00
Residential or Business - Call Forward No Answer	\$ 0.00
Residential Call Forward Remote Access	\$ 0.00
Business Call Forward Remote Access	\$ 0.00
Residential or Business - Distinct Ring3 with Custom Calling Pkg	\$ 3.00
Residential or Business - Distinct Ring6	\$ 6.00
Remote Call Forwarding	\$ 20.00
Residential or Business - Anonymous Call Rejection	\$ 1.54
Residential or Business - Selective Call Rejection	\$ 3.70
Residential Toll Denial	\$ 2.50
Business Toll Denial	\$ 3.00



## LOCAL CALLING AREAS

YOUR EXCHANGE	YOUR AREA CODE	FROM YOUR PREFIX	TO YOUR LOCAL CALLING AREA
Coarsegold	559	641,642,658,683,692	641,642,658,683,689,692,868,877
Raymond	559	689	641,642,658,683,689,692,
Mariposa	209*	742,966	742,966

\* All calls made from a 209 area code must comply with 11 digit dialing, 1 + 209 + XXX-XXXX.  
This includes local dialing within 209 area code.

This institution is an equal opportunity provider and employer.